



CALIFORNIA'S VALUED TRUST

Healthcare Benefits for the Education Community
November 2013

IMPORTANT INFORMATION

Access all your benefits with CVT's member identification (ID) card!

Your CVT member identification (ID) card is your golden ticket to accessing both your medical and pharmacy benefits.

Watch your mail to receive your combination medical and pharmacy benefit card from CVT and CVS Caremark in approximately three to four weeks. If you do not receive your card or you need to visit a doctor or pick up a prescription before you receive your card, you or your provider can call CVT's Member Services toll-free at 800-288-9870.

PPO plan members, your card is only in your name, but it may be used for all eligible dependents.

If you ever misplace your card or would like to order additional cards for family members, please call CVT's Member Services.

Your CVT member identification (ID) card*

Diagram illustrating the fields on a CVT member identification (ID) card:

- Prescription Code for Drug Store: RxBIN 004336
- Prescription Group Number: RxPCN ADV
- Caremark Use Only: RxGRP RX1234
- Prescription ID Number: Issuer (80840)
- Employee Name: ID 123456789 01, Name Joe Test
- Medical ID Number: XELGP1XXXXXX
- Medical Group Number: GP2XGP3XX

Additional information on the reverse side of the card includes:

- Blue Shield of California logo and name.
- Blue Shield PPO logo.
- Member services information: www.blueshieldca.com/findaprovider, 888-632-2738, 800-443-7347, 800-810-2583, 800-541-6652, 888-358-6396, 800-364-6331.
- MDLME: Call or visit mdlme.com/CVT for non-emergency medical conditions.*
- Find a Provider Outside of CA: Pre-Admission/Prior Authorization: CVS Caremark.* Pharmacy Help Desk* for Pharmacists: www.blueshield.com
- Send California Medical claims to: Blue Shield of California, P.O. Box 272540, Chicago, CA 95927-2540. Submit prescription paper claims to: CVS Caremark Claims Department, P.O. Box 52136, Phoenix, AZ 85073-2136.
- Send all other Correspondence to: HealthComp Administrators, P.O. Box 45018, Fresno, CA 93718-5018.
- 6653-ID-0513

Look for your ID card in this envelope

Envelope content:

California's Valued Trust
Attn: Benefits Department
520 East Herndon Avenue
Fresno, CA 93720

Confidential. To Be Opened by Addressee Only.

Joe Test
1111 Healthy Street
Anytown, CA 12345

U.S. POSTAGE
\$0.46⁰
NOV 00 2013
ZIP 12345
000006789

New prescription benefits.
New ways to save.

*Sample of most-common PPO plan ID card. Some variances may apply depending upon your specific plan.