



An experienced, well-qualified, and full-time administrative staff manages California's Valued Trust. Our goal is to run the day to day operations and personnel with the interest earned on investment income of the trust, not contributions made by member districts.

CVT handles all enrollment, eligibility and billing functions for its members. Additionally, complex processes involving COBRA and self-paid retiree coverage are also managed by the trust to provide turnkey healthcare benefits services for member districts/chapters.

CVT has a toll-free line available which is answered Monday – Friday, 8:00 a.m. to 5:00 p.m. CVT operates without a “phone tree” and every call is answered by a receptionist and forwarded to the requested person. Voicemail is available to leave messages after normal business hours. Members may also email CVT at anytime and our website www.CVTrust.org is a convenient way to access important links, phone numbers and other needed information at the member’s convenience.

CVT is one of the largest self-funded PPO public schools’ trust in the state and currently serves more than 230 districts throughout the entire state of California. More than 150,000 total members are receiving medical, dental, vision, life insurance and/or an employee assistance program from some of the industry's top names. A dedicated account manager and two Member Services Representatives are assigned to support each district and affiliated chapters.

Account Manager Support

- Liaison for phone, email, or face-to-face assistance
- Educate districts and associations
- Benefit committee meetings, health fairs, open enrollment
- Facilitate district and group changes

Member Services Support

- Liaison for telephone and email assistance
- Process group and individuals changes
- Eligibility, enrollment, COBRA, and retiree assistance
- Claim issue resolution

For more information, please contact Anthony Pulliam at **800-288-9870** or **AnthonyP@CVTrust.org**.

