



IMPORTANT INFORMATION

Access all your benefits with CVT's member identification (ID) card!

Your CVT member identification (ID) card is your golden ticket to accessing both your medical and pharmacy benefits.

Watch your mail to receive your combination medical and pharmacy benefit card from CVT and CVS Caremark in approximately three to four weeks. If you do not receive your card or you need to visit a doctor or pick up a prescription before you receive your card, you or your provider can call CVT's Member Services toll-free at 800-288-9870.

PPO plan members, your card is only in your name, but it may be used for all eligible dependents.

If you ever misplace your card or would like to order additional cards for family members, please call CVT's Member Services.

Your CVT member identification (ID) card*

CVS/caremark **CALIFORNIA'S VALUED TRUST**
blue Blue Shield of California
Blue Shield PPO

RxBIN 004336
RxPCN ADV
RxGRP RX6653
Issuer (80840)

Medical ID Number: XELGP1
Medical Group Number: GP2GP3

00001 ID Number: 123456789 01
Name: JOHN Q SAMPLE
Employee Name

Prescription Code for Drug Store: RxBIN
Prescription Group Number: RxPCN
Caremark Use Only: RxGRP
Prescription ID Number: Issuer (80840)

To search for a network provider, visit:
www.blueshieldca.com/networkppo
www.caremark.com
www.cvtphysmetrics.com

Blue Shield of California, an independent member of the Blue Shield Association, provides administrative services only and does not assume any financial risk or obligation with respect to claims.

File all claims with your plan or, when Medicare is primary, file all Medicare claims with Medicare first.

Chiro/Acu claims:
PhysMetrics
P.O. Box 25220
Fresno, CA 93729-5220

CA medical claims:
Blue Shield of California
P.O. Box 272540
Chico, CA 95927-2540

Prescription paper claims: **CVS Caremark Claims Department**
P.O. Box 52136, Phoenix, AZ 85072-2136

800-442-7247 HealthComp Customer Service (claims, eligibility, and benefits)
877-519-8839 PhysMetrics for PT, OT, ST, Chiro, ACU*
888-632-2738 MDLIVE: Call or visit mdlive.com/CVT for non-emergency medical conditions*
800-810-2583 Find a Provider Outside of CA
800-541-6652 Pre-Admission/Prior Authorization
888-364-6390 CVS Caremark*
800-364-6331 Pharmacy Help Desk* for Pharmacists
* Not a Blue Shield Product

Other correspondence:
HealthComp Administrators
P.O. Box 45018
Fresno, CA 93718-5018

6653-ID-0417

Look for your ID card in this envelope

California's Valued Trust
Attn: Benefits Department
520 East Herndon Avenue
Fresno, CA 93720

Confidential. To Be Opened by Addressee Only.

Joe Test
1111 Healthy Street
Anytown, CA 12345

U.S. POSTAGE
\$0.46⁰
NOV 00 2013
ZIP 12345
000006789

*Sample of most-common PPO plan ID card. Some variances may apply depending upon your specific plan.